

To all our clients and colleagues,

The Humane Animal Medical and Surgical Hospital will remain open during these difficult times. We are taking precautions to keep our staff and our clients safe during all face to face interactions. If you need to pick up a medication, or pick up prescription food, you are more than welcome to call us from the parking lot, and we will send someone out to deliver it to your vehicle. In addition, we are expanding our ability to see emergency and surgical cases during the week, so that we can offer timely care to our critical patients who need it the most.

In addition to seeing emergency and surgical patients, we will also be open to see patients experiencing issues related to vomiting and diarrhea, respiratory distress, heart failure, and extreme dental issues. Our pharmacy remains open to dispense necessary medications and prescriptions.

When you arrive in our parking lot, we ask that you call us to let our staff know you are here. We ask that you remain in your car until our Doctors are ready to see you, at that point, one of our staff members will call you back and let you know it is safe for you to come in. Once inside we will get you straight back into an exam room. Upon completion of your visit, we will have you check out at the front desk, and then exit out the side door to help minimize the number of people moving through the lobby.

If you have any questions about our hours, our procedures, or whether you should bring your pet in, please give us a call at (972)578-2553

Thank you and best wishes,

The staff at Humane Animal Medical and Surgical Hospital.